

## CLIENT SATISFACTION

In late 2020 I sent a questionnaire to my past clients. This questionnaire concentrated on the service these clients received when they bought or sold a home with me in 2020.

**Exceptional service is my goal in each and every sale!!**



### HERE IS WHAT THEY SAID:

“The services we received were absolutely FLAWLESS”

“Extremely satisfied. Cathy and her team provided excellent service during a difficult selling market in our neighborhood”

“Without you our home might still be for sale. Bringing in the stagers made a world of difference. THANK YOU”

“Experience & Expertise are what come to mind. A wonderful listener and advocate.”

“Cathy is highly attentive and committed to serving her clients. Any concerns that you have will be addressed in a timely and professional manner. Cathy is very personable and easy to get along with”

“Treats you like you are her exclusive client, knows the landscape!”

“We had the pleasure of dealing with Cathy as both sellers and buyers. In both instances, we can't imagine having had any other representative. We will refer her and her team without hesitation.”

“When we first met Cathy, we thought we'd already found THE house. She could have easily taken the deal and moved on. Rather, she found us a wonderful selection of homes and opened our eyes. Her market knowledge and understanding cannot be overstated!.”